#### **EDUCATION**

#### New Brunswick, NJ

**Rutgers University** 

DIANE **TRAN** 

Sep 2017-May 2021

Linkedin: /in/diane-tran-cs

Github: /goldencarrots72

- Major: Computer Science, B.S. (GPA: 3.31)

- Coursework: Data Structures, Algorithms, , Software Methodologies, Computer Architecture, Systems Programming, Computer Security, Databases, Internet Technology, Graduate AI

- Honors: RTC 2020 Fellow, GHC Scholar 2020, EOF Academic Performance Scholar, Douglass Women in CS

EMPLOYMENT		
Manager/ Tutor	Rutgers CS	Feb 2019-Present

- Presided over Rutgers CS tutoring lab of 15 student staff, and fostered an inclusive, learning environment.

- Provided tutoring services to 150 students/day in CS fundamentals, data structures, algorithms, & systems.

- Distributed and supported students in finding resources and opportunities that complimented the student.

**Software Engineer Intern** Microsoft May 2020-Aug 2020 - Researched, designed & developed an Audit service, API, and database to log changes & updates Created User Interface with role based access for admins to view, page through, & query the audit DB. - Integrated the Audit Service into existing ONV E360 services for automated logging.

Leveraged C#, .NET Core, React, Azure (Functions, Stor Queue, Sql DB, Monitor, Insights, ADO), Postman. Microsoft

**Software Engineer Intern** 

- Implemented Optical Character Recognition service to automate product activation for user accessibility.

- Integrated into production workflows: product redemption, warranty validation and agent support.

- Leveraged C#, .NET, React, Azure (Functions, Stor Blobs, Cosmos DB, Computer Vision, DevOps), Postman.

**Student Developer** 

#### **Rutgers IT Services**

#### Jan 2019-May 2019

 Converged web UIs to meet new database standards using Asp.net MVC, MS SQL Server, and HTML/CSS/IS. - Serviced technical tickets through Asana for Rutgers community and organizations, ~95k students/faculty.

### Software Developer Co-Op

- Implemented critical UPS ChatBot services such as: Reschedule Delivery, Payment Setup, UPS Stock, Drop Box features, MyChoice Registration, Sentiment Analysis and FAQ data isolation.

- Integrated the UPS Chat Bot into Amazon Alexa, Google Assistant, Skype, and FB Messenger to expand support for over 35 million people in 15 countries.

- Leveraged C#, .NET, MS Azure, LUIS, Dialog Flow, Alexa SDK, MS Text Analytics, and OnA Maker KB.

PROJECTS

### Brewba - Bubble tea in 2 minutes

- 3D printed gears in a cardboard conveyor belt moves a cup to receive tea powder, hot water, then boba. Smart plug API remotely triggers kuerig to boil water, & arduino controlled servos deposit tea and boba. - <u>Utilized</u> Python, smart plug, arduino microcontroller, servos, wires, breadboard, 3D printer, and 2 friends.

### Git Imitation

- Developed CRUD commands for repos and individual files between secure clients and server connection.

- Utilized C programming, Socket (IP/TCP) Programming, and OpenSSL.

LEADERSHIP

### **Community Director - Rutgers CS Organization**

- Doubled general student involvement, and increased female involvement by 57% over a 1-year period.

- Founder & organizer of the Rutgers Tech Involvement Fair, uniting 22+ tech orgs and over 800+ students.

**SKILLS** 

(proficient): C#, Java, JS, React.JS, SQL, Postman | Git, MS Azure, .NET, MVC (familiar): C/C++, Python, Linux

## May 2018-Aug 2019

# UPS

# May 2018-Nov 2018

